



Returns delivery note

Return or Exchange by Mail

1. Fill out this return delivery note (return quantity, reason and in case of exchange new size).
2. Put the items that you want to return in the parcel and seal it properly.
3. Attach the prepaid carrier return label to the parcel.
4. Drop the parcel to the appropriate shipping carrier location.

Please note that it can take up to 1-2 weeks for refunds to be credited back to your account depending on your bank.

Quantity	Product code	Product description	Size	Return quantity	Reason	New Size

Reasons for returns

- | | | |
|-------------------------------------|-------------------------------------|-------------------------------|
| 1. Doesn't suit me | 4. Faulty item | 7. Delivery too late |
| 2. Doesn't fit properly | 5. Looks different to image on site | 8. Item damaged when received |
| 3. Ordered multiple sizes to try on | 6. Wrong item received | 9. Exchange |